Government of India  
Ministry of Communications  
Department of Telecommunications  
Wireless Planning and Coordination (WPC) Wing  
Sanchar Bhawan, Ashoka Road, New Delhi-110001

File No. P-11014/02/2020-PP  
Date: 23.03.2022

OFFICE MEMORANDUM

Subject: Payments for various categories of licenses/approvals pertaining to WPC Wing, to be made through Saralsanchar portal only - reg.

Payments i.r.o. various categories of licenses/approvals administered by WPC Wing/RLOs through the Saralsanchar portal (saralsanchar.gov.in), in the form of license fees/spectrum charges etc., has been integrated with the direct payment gateway of Bharatkosh portal. Under this, the applicant, during filing of any application related to WPC Wing/RLOs on Saralsanchar portal, is able to make the requisite payment directly through the portal. Instructions/Pop-up alert messages i.r.t. above have also been made available on the Saralsanchar portal for the information & compliance by the applicants.

2. However, in the recent past a no. of representations has been received from various applicants wherein it has been mentioned that such applicants had made payment on Bharatkosh portal separately, as per the previous practice and such ‘Challans’ are not being accepted on the Saralsanchar portal. Lack of prior information, mistake due to old practice, technical glitch in the Saralsanchar payment gateway, are some of the reasons cited by such applicants.

3. Considering above, it has been decided that w.e.f. the date of issue of this O.M., payments made through the Saralsanchar portal only (by clicking ‘pay now’ button available on the respective license/approval process flow) shall be accepted for the purpose of processing/approval of the respective applications. Any payment made through Bharatkosh portal separately, for the applications made on Saralsanchar portal, will neither be accepted nor be refunded. However, cases for which Letter of Intent (LoI) has earlier been issued by WPC Wing through offline mode (not through Saralsanchar), will be considered for acceptance of payment made through Bharatkosh separately.

4. As a considerate measure to the cases for which payment has been made so far separately through Bharatkosh, such cases will be considered for acceptance of payment so made, or for refund, as the request may be.
For this purpose, the applicants need to raise help desk tickets on Saralsanchar portal with all the requisite details and the specific request of acceptance of payment or refund. Such cases will be considered on case-by-case basis.

(Ashim Dutta)
DWA/ WPC Wing

To:

1. All concerned (through DoT website and Saralsanchar portal);
2. Director, WMO;
3. JWA- RLO (ER/ NR/ WR/ SR), Sr. DWA, RLO-NER;
4. All Sr. DWA of WPC Wing; Sr. DWA (ASMS) for uploading on the DoT website;
5. Director (NT) for uploading on the SARAL SANCHAR portal;

Copy To:

1. Sr. PPS to WA; PPS to JWA (WPC HQ);