No.E-36011/8/2020-BP&L  
Government of India  
Ministry of Information and Broadcasting  
(BP&L Section)  

Shastri Bhawan, New Delhi-110011  
Dated, the 23rd March, 2020  

To  

The Chief Secretaries of  
all States/ Union Territories  

Subject: Ensure operational continuity of Print and Electronic Media in view of  
threat of COVID-19 outbreak – regarding  

Sir/Madam,  

As you are aware, the Government of India and the State / UT  
Governments are taking necessary steps to prevent spread of COVID-19. At  
this juncture, robust and essential information dissemination networks viz. TV  
Channels, News Agencies, Teleport Operators, Digital Satellite News Gathering  
(DSNNG), Direct to Home (DTH) and Highend-in-the Sky (HITS), Multi System  
Operators (MSOs), Cable Operators, Frequency Modulation (FM) Radio and  
Community Radio Stations (CRSs) are of utmost importance to ensure timely and  
authentic information dissemination. The proper functioning of these  
networks is required not only to create awareness among people and to give  
important messages but also to keep the nation updated of the latest status.  
False and fake news need to be avoided and good practices need to be promoted  
and these networks play a pivotal role in ensuring the same.  

2. At this critical juncture, ensuring uninterrupted operation of information  
networks as above and their outreach is of vital importance. The critical  
infrastructure in this case would include:-  

(a) Printing Presses and distribution infrastructure of Newspapers and  
Magazines;  
(b) All TV Channels and supporting services like Teleports and DSNNGs;  
(c) DTH/HITS operations connected equipment /facilities, etc. including  
maintenance;  
(d) FM/CRS Networks;  
(e) Networks of MSOs and Cable Operators; and  
(f) News Agencies.
3. In order to ensure continuity of these services, it is requested that State Governments/Union Territory Administrations facilitate operational convenience of the above mentioned services. It is accordingly requested that the following may kindly be kept in view in case any restrictions are being contemplated to be imposed for containment of COVID-19:-

(a) All operators of such facilities / intermediaries in the chain be permitted to remain operational;  
(b) Facilitating smooth supply and distribution chain as may be required;  
(c) The facilities should be permitted to be manned by the staff of the service providers;  
(d) The movement of the accredited staff of services providers be permitted;  
(e) The movement of vehicles carrying media persons, DSNGs and others including provisioning of fuel, where-ever required may kindly be facilitated; and  
(f) Availability of uninterrupted electric supply and other logistics as requested by such facilities be provided;

4. The concerned service providers are being advised to coordinate with the local authorities in case any problem is faced by them in providing uninterrupted services.

Yours faithfully,

(Gopal Sadhwani)  
Director  
Tele:23385016  
Email: sadhwani.gopal@nic.in

Copy to: All TV Channels, Teleport Operators, DTH/HITS/MSOs/Cable Operators/FM and CRS Operators (through website of the Ministry)